### July 2025 Bulletin

## We've Moved!

## **Ulink Assist is Now in Novena's Healthcare District**





51 Goldhill Plaza

We're excited to share that **Ulink Assist has moved!** Our new location places us in the heart of Singapore's healthcare district, enabling **faster**, **closer and more coordinated care for your members**.

Surrounded by more than 10 leading hospitals and specialty clinics, all within a few minutes walk, including:

- Mount Elizabeth Novena Hospital (550m)
- Lifescan Medical & Wellness Novena (550m)
- AsiaMedic Sunway Imaging (600m)
- Novena Medical Center (600m)
- Novena Surgery (650m)
- OncoCare Cancer Centre (650m)
- Tan Tock Seng Hospital (850m)
- Thomson Medical Centre (950m)

This strategic location enables us to collaborate more closely and efficiently with our network of Singapore hospitals and specialist clinics, ensuring seamless medical coordination at every stage, from appointment bookings and GOP issuance to patient accompaniment and discharge.

#### **Our New Address**

Ulink Assist Pte Ltd 51 Goldhill Plaza, #19-08, Singapore 308900 (Just 5-minute walk from Novena MRT)

Additionally, some of Ulink's overseas partners also tap on Ulink's office as their corporate administrative office in Singapore - perfect if you're looking to establish a Singapore entity for legal / administrative purposes. They receive local hotline call forwarding, corporate secretarial support, mail forwarding, hotdesk / meeting room rental, etc.

#### What This Means for Our Partners and Clients



#### **Faster Medical Coordination**

Real-time assistance with urgent medical arrangements and same-day follow-ups.



#### **Improved Patient Journeys**

Your members enjoy expedited support and smoother care coordination.



# Enhanced Medevac Readiness

Immediate on-the-ground hospital handovers and swift liaison during emergencies.



#### Stronger Provider Network

Closer proximity means tighter collaboration and faster case updates.

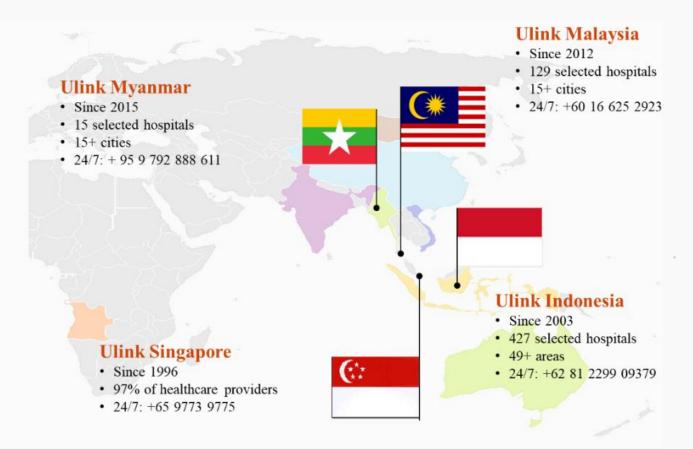


#### **Patient Accompaniment**

Swift, compassionate inperson support with reduced response times.

Our move to Goldhill Plaza is more than a change of address, it reflects our continued commitment to dependable and responsive medical assistance. We look forward to welcoming our partners and clients to our new home, and to providing the trusted support we've delivered for nearly three decades.

Email us at <a href="mailto:bd@ulinkassist.com">bd@ulinkassist.com</a> to schedule a call today and discuss how we can enhance your healthcare offerings while driving value for your members.



#### **About Ulink Assist**

Ulink Assist has 25+ years of patient assistance experience in Singapore, helping more than 2,000 patients every year receive the best medical treatment at top hospitals in Singapore through clinic and hospital arrangements, treatment plans and price estimates, travel arrangements and visas, patient accompaniment, cartransfers, medical evacuations by air ambulance, etc. We work with all the top private hospitals in Singapore and our letters-of-guarantee for global insurance patients are accepted at 100% of the healthcare providers in Singapore.

Our dedicated Singapore-based team includes medical professionals and is on-call 24/7 for all requests. www.ulinkassist.com

> For enquiries regarding local support or corporate administrative hub services, please contact us at:



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