April 2025 Bulletin

Medical Evacuations to Malaysia — Cut Costs by up to 40%



More **Ulink Assist** clients are opting for medical evacuations to Malaysia (vs. Singapore) for high-quality and affordable medical care.

While air ambulance costs from Jakarta to Kuala Lumpur (KL) are comparable to Jakarta to Singapore, patients can save up to 40% overall when factoring in inpatient and rehabilitation expenses in KL. See illustration below:

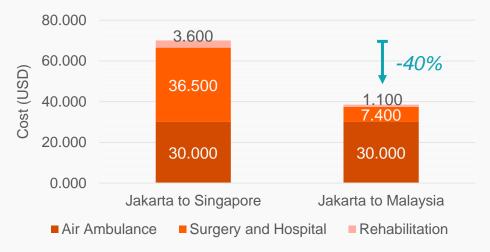


Illustration: Cost Savings for Complex Fracture Treatment requiring Surgery, Hospitalization and Rehabilitation

Bed-to-Bed Medical Transfers

Air Ambulance (24/7)
Medical Team (Doctor & Nurse)
Ground Ambulance
Accommodation Support

Cost Transparency
Hospital & Doctor Arrangement
Coordination & Logistics

Why Evacuations to Malaysia?

High Quality Care:

Strong global rankings and advanced technology

US/Europe Trained Doctors:

Experienced in advanced procedures

Ulink Assist Medical Team:

Personally accompanies patients to appointments

Accessibility and Proximity:

1–3 hours from Indonesia; easy for family accompaniment

Language and Culture:

Doctors & nurses fluent in Bahasa Indonesia

Cost Effective:

Far more affordable than Singapore or major Indonesian hospitals

Ulink's Preferred Hospitals for Evacuations



Prince Court Medical Centre, located in central KL, is a preferred choice for international patients, known for world-class service, advanced technology.

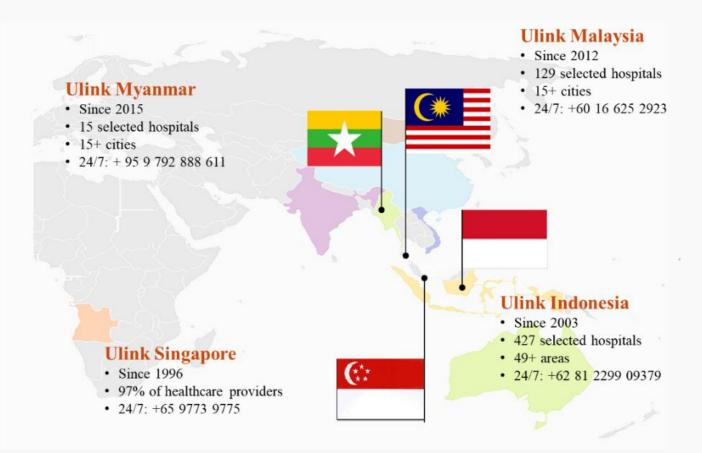


Thomson Hospital Kota
Damansara, established in
2008, delivers broad medical
services with modern facilities,
innovative technology and
patient-focused care.



Pantai Hospital Penang, located near the Penang International Airport in Bayan Baru, is a preferred choice for locals and medical tourists seeking comprehensive care.

Email us at bd@ulinkassist.com to schedule a call today and discuss how we can enhance your healthcare offerings while driving value for your members.



About Ulink Assist

Ulink Assist has 25+ years of patient assistance experience in Singapore, helping more than 2,000 patients every year receive the best medical treatment at top hospitals in Singapore through clinic and hospital arrangements, treatment plans and price estimates, travel arrangements and visas, patient accompaniment, cartransfers, medical evacuations by air ambulance, etc. We work with all the top private hospitals in Singapore and our letters-of-guarantee for global insurance patients are accepted at 100% of the healthcare providers in Singapore.

Our dedicated Singapore-based team includes medical professionals and is on-call 24/7 for all requests. www.ulinkassist.com

> For enquires regarding cashless channel for cancer cases in Singapore for your member, please contact us at:



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