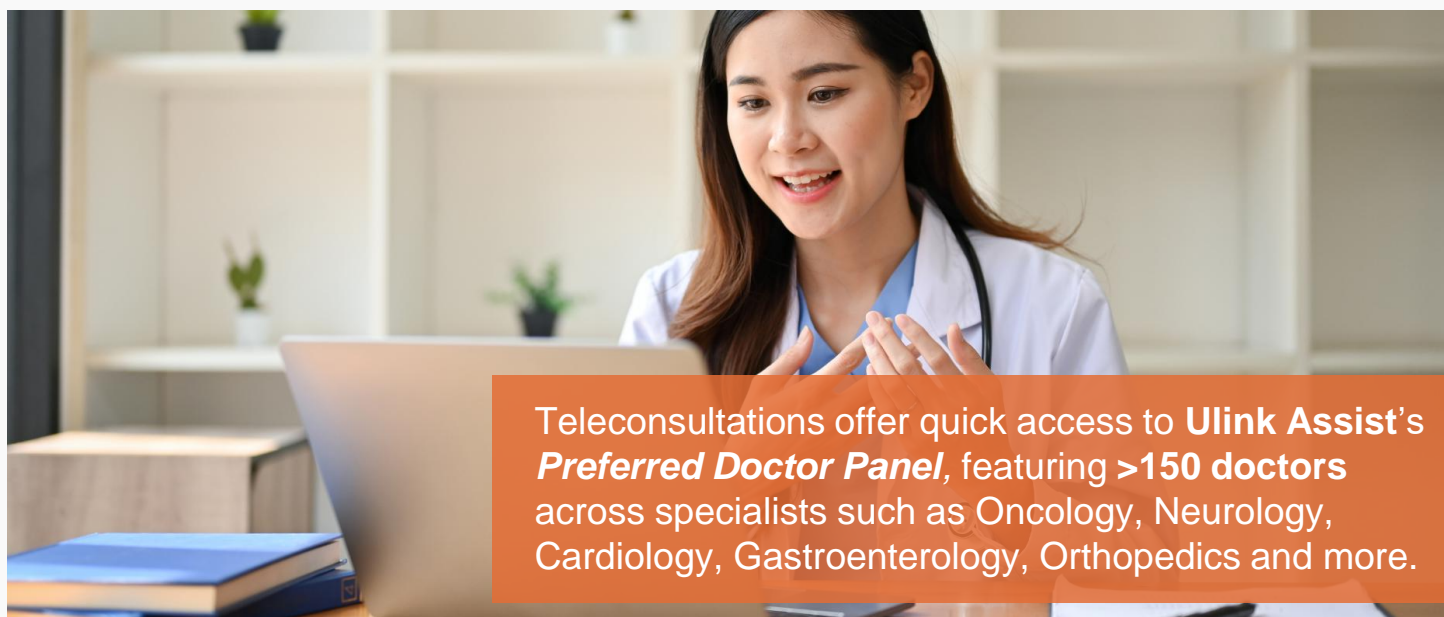


Managing Healthcare Costs with Expert Teleconsultations in Singapore



Teleconsultations offer quick access to **Ulink Assist's Preferred Doctor Panel**, featuring **>150 doctors** across specialists such as Oncology, Neurology, Cardiology, Gastroenterology, Orthopedics and more.

With rising healthcare costs, payers are seeking effective ways to balance quality care with cost containment. As a result, **teleconsultations** and **second medical opinions** have gained popularity, enabling members to access internationally trained specialists without unnecessary travel expenses.

Ulink Assist facilitates virtual consultations with top Singapore doctors, helping members confirm diagnoses, seek second medical opinion, understand treatment plans and estimate medical costs before making travel decisions.

Key benefits for our insurance and assistance partners:

Reduced Unnecessary Travel Costs

Access medical expertise without international travel.

Faster Diagnosis & Treatment Planning

Efficient case management.

Seamless Patient Experience

Familiarize members with Singapore doctors before travel.

Enhanced Safety & Privacy

Confidential consultations from the comfort of home.

How does it work?

Steps

***1. Identify patients' reason for tele-consultation**

2. Submit a Request to Ulink -
Provide patient medical records and preferences e.g. date, time, etc.

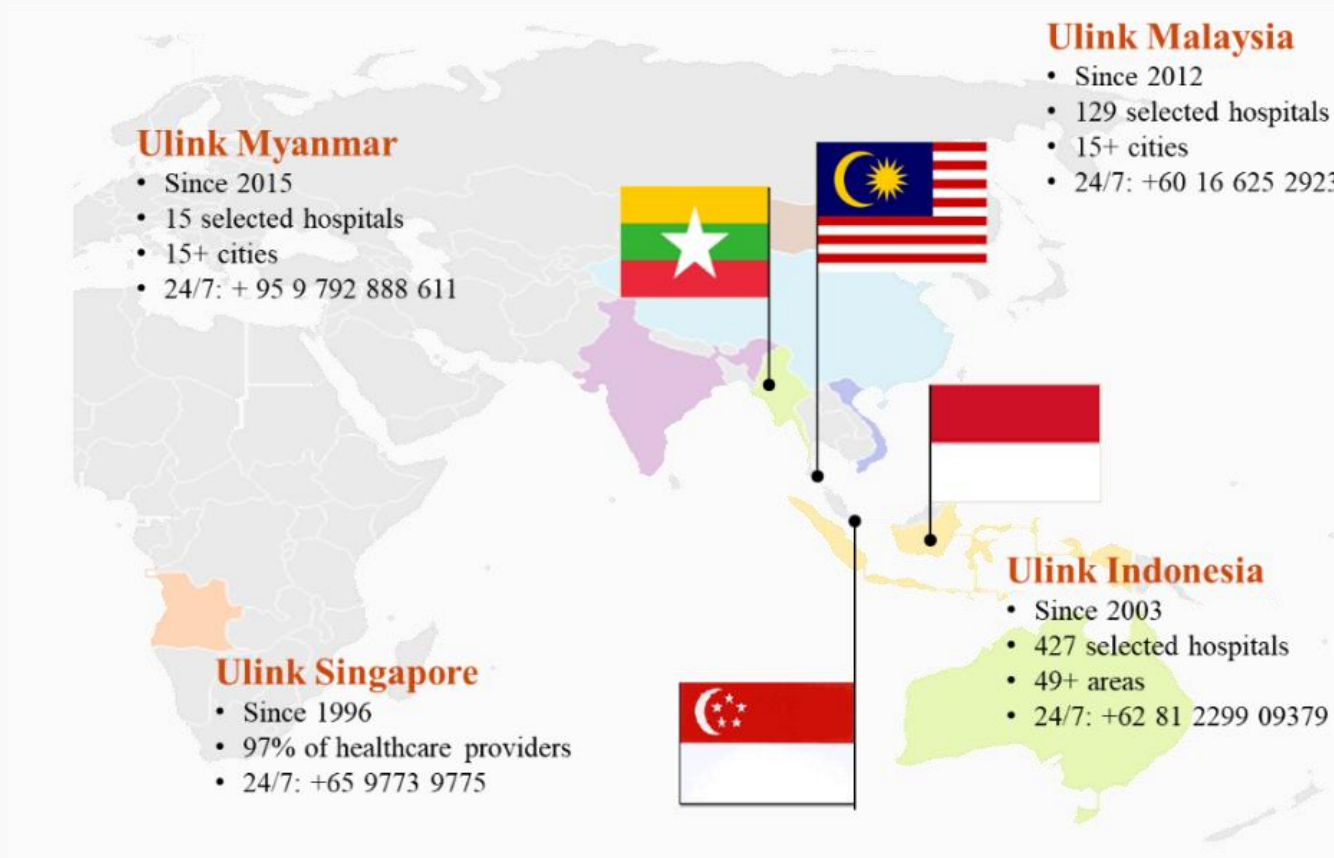
3. Doctor Matching -
Ulink recommends suitable specialists based on the condition.

4. Appointment Confirmation -
Receive a confirmation letter and teleconsult login details.

5. Consultation & Report -
Attend the session and receive a summary or written second opinion upon request.

**For Second Medical Opinion Only*

Email us at bd@ulinkassist.com to schedule a call today and discuss how we can enhance your healthcare offerings while driving value for your members.



About Ulink Assist

Ulink Assist has 25+ years of patient assistance experience in Singapore, helping more than 2,000 patients every year receive the best medical treatment at top hospitals in Singapore through clinic and hospital arrangements, treatment plans and price estimates, travel arrangements and visas, patient accompaniment, cartransfers, medical evacuations by air ambulance, etc. We work with all the top private hospitals in Singapore and our letters-of-guarantee for global insurance patients are accepted at 100% of the healthcare providers in Singapore.

Our dedicated Singapore-based team includes medical professionals and is on-call 24/7 for all requests.
www.ulinkassist.com

For enquires regarding cashless channel for cancer cases in Singapore for your member, please contact us at:

 +65 6835 0388

 ops@ulinkassist.com

 www.ulinkassist.com

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