



More Accurate Claims. Faster Decisions. Introducing Ulink Pre-Claim.

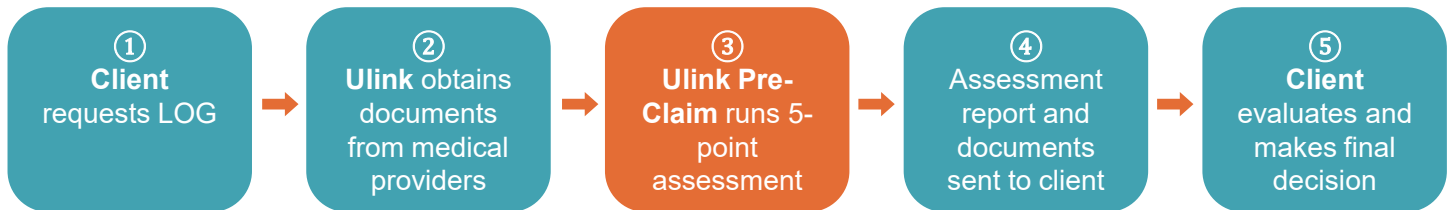
AI-powered pre-assessment for your insurance cases, before LOG approval.

Ulink Assist is excited to introduce **Ulink Pre-Claim**, an AI-powered pre-assessment tool designed to help our insurer/TPA clients make faster, more accurate approvals for medical cases in Singapore.

Ulink Pre-Claim assesses every case on:

General Exclusion Check Flags procedures outside common exclusions such as cosmetic, preventive, etc.	Medical Necessity Assesses the likelihood that the procedure is medically required, with clear reasoning	R&C Check Benchmarks procedure costs against TOSP -guided rates, with private and public hospital cost references
Pre-Existing Condition Flags potential pre-existing conditions based on policy duration and clinical history	Indicative LOG Recommendation Suggests guarantee limit based on private and public hospital cost reference	

Clients' workflow remains uninterrupted:



No change to your existing workflow — Ulink Pre-Claim is included seamlessly before documents submission

Ulink's payer clients benefit because:

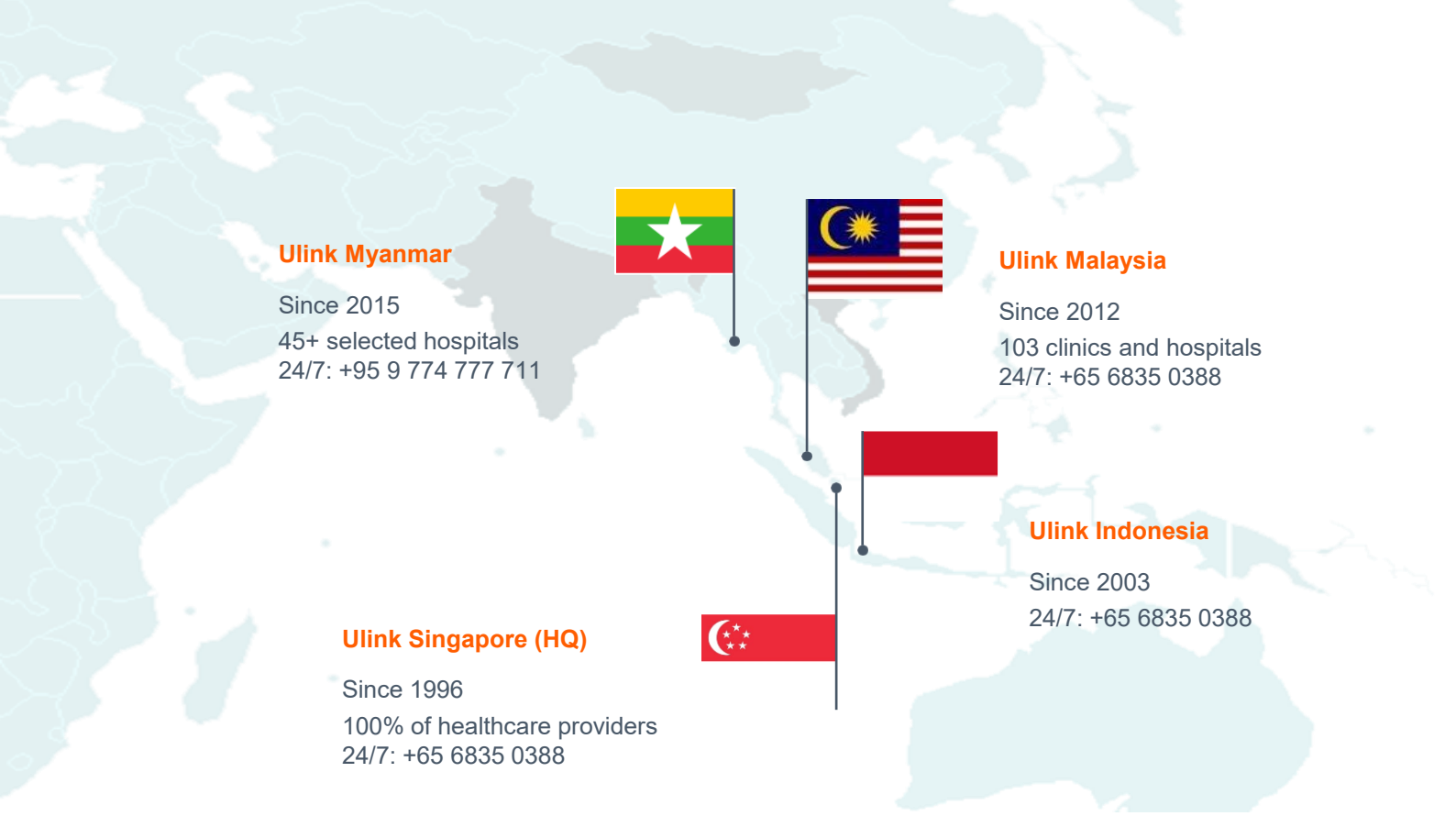


- ✓ **Early Risk Identification**
Medical necessity, PEC and cost outliers flagged before LOG issuance
- ✓ **Cost Control**
Costs benchmarked against MOH-guided TOSP rates
- ✓ **Operational Efficiency**
Automated assessments allow your team to focus on complex cases
- ✓ **Fraud Awareness**
Unusual patterns and duplicate procedures surfaced early
- ✓ **Informed Decisions**
Assessments backed by clinical evidence and best practices
- ✓ **Your Team Decides**
AI assists — your team reviews and makes the final call
- ✓ **Consistent Standards**
Every case assessed on the same criteria
- ✓ **Free-of-charge service**
Included in Ulink's standard case fee

Ulink's existing clients:



Email us at bd@ulinkassist.com to schedule a call today and discuss how we can enhance your healthcare offerings while driving value for your members.



Ulink Myanmar

Since 2015
45+ selected hospitals
24/7: +95 9 774 777 711



Ulink Malaysia

Since 2012
103 clinics and hospitals
24/7: +65 6835 0388

Ulink Singapore (HQ)

Since 1996
100% of healthcare providers
24/7: +65 6835 0388



Ulink Indonesia

Since 2003
24/7: +65 6835 0388

About Ulink Assist

Ulink Assist has 25+ years of patient assistance experience in Singapore, helping more than 2,000 patients every year receive the best medical treatment at top hospitals in Singapore through clinic and hospital arrangements, treatment plans and price estimates, travel arrangements and visas, patient accompaniment, car transfers, medical evacuations by air ambulance, etc. We work with all the top private hospitals in Singapore and our letters-of-guarantee for global insurance patients are accepted at 100% of the healthcare providers in Singapore.

Our dedicated Singapore-based team includes medical professionals and is on-call 24/7 for all requests. www.ulinkassist.com

For enquiries regarding local support or corporate administrative hub services, please contact us at:

 +65 6835 0388

 ops@ulinkassist.com

 www.ulinkassist.com

Follow us:

 [@ulinkassist](https://www.instagram.com/ulinkassist)

 [Ulink Assist](https://www.linkedin.com/company/ulink-assist)

 [Ulink Assist Indonesia](https://www.facebook.com/ulinkassistindonesia)